



March 19, 2020

The Coronavirus Disease 2019 (COVID-19) continues to dominate the headlines. We are monitoring developments through a number of national, state and local agencies and the impact on Hyde Park Partners and our stakeholders. Our priority is the health and safety of our associates and being able to continue to serve our customers.

Although we've modified our business practices dramatically, we remain open for business.

- We can still visit your facility if requested
- We can troubleshoot your machines remotely
- We can participate in meetings electronically
- You can still place orders through our customer service group (704-588-3670) or at <https://store.livhaven.com>
- You can still receive technical support by contacting your account manager or by calling us (704-588-3670)

As an authorized distributor of products from a variety of multi-national manufacturers we have no control over or knowledge regarding the origin of those products or their sub components. We are, however, in daily contact with our suppliers to get updates on the supply chain and any potential interruptions that may occur.

We want to remind you the importance of following the recommended best practices of the Centers for Disease Control. To get their latest guidance go to: <https://www.cdc.gov>.

Jerry Zimmerman  
President

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